

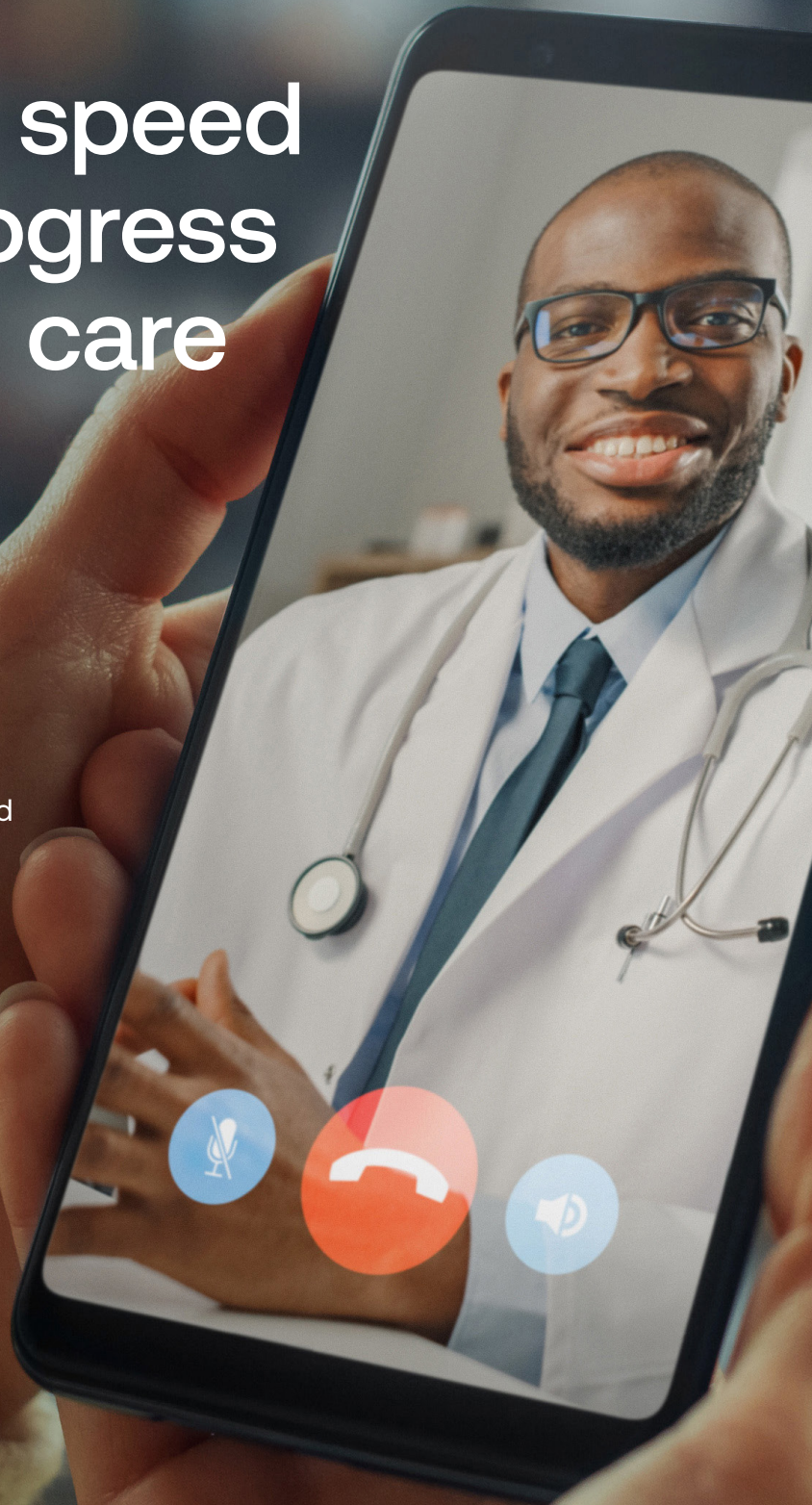


Business

How can we speed up digital progress in integrated care systems?

Integrated care systems (ICSs) and the integrated care boards (ICBs) that sit underneath them have been designed to create more integration across care providers so patients receive better care.

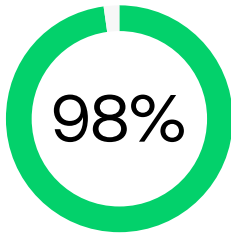
But how connected are they? We surveyed 1,000 NHS decision makers to find out.



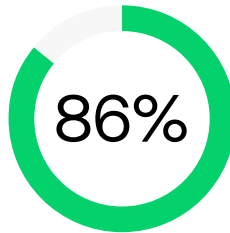
Connectivity brings holistic care

If providers are to deliver more holistic care and give patients a more seamless experience, data sharing across GP surgeries, hospitals, indeed all touch points, is critical.

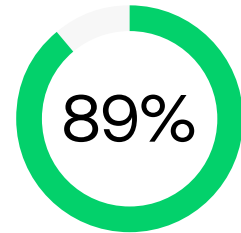
It's a view supported by NHS decision makers:



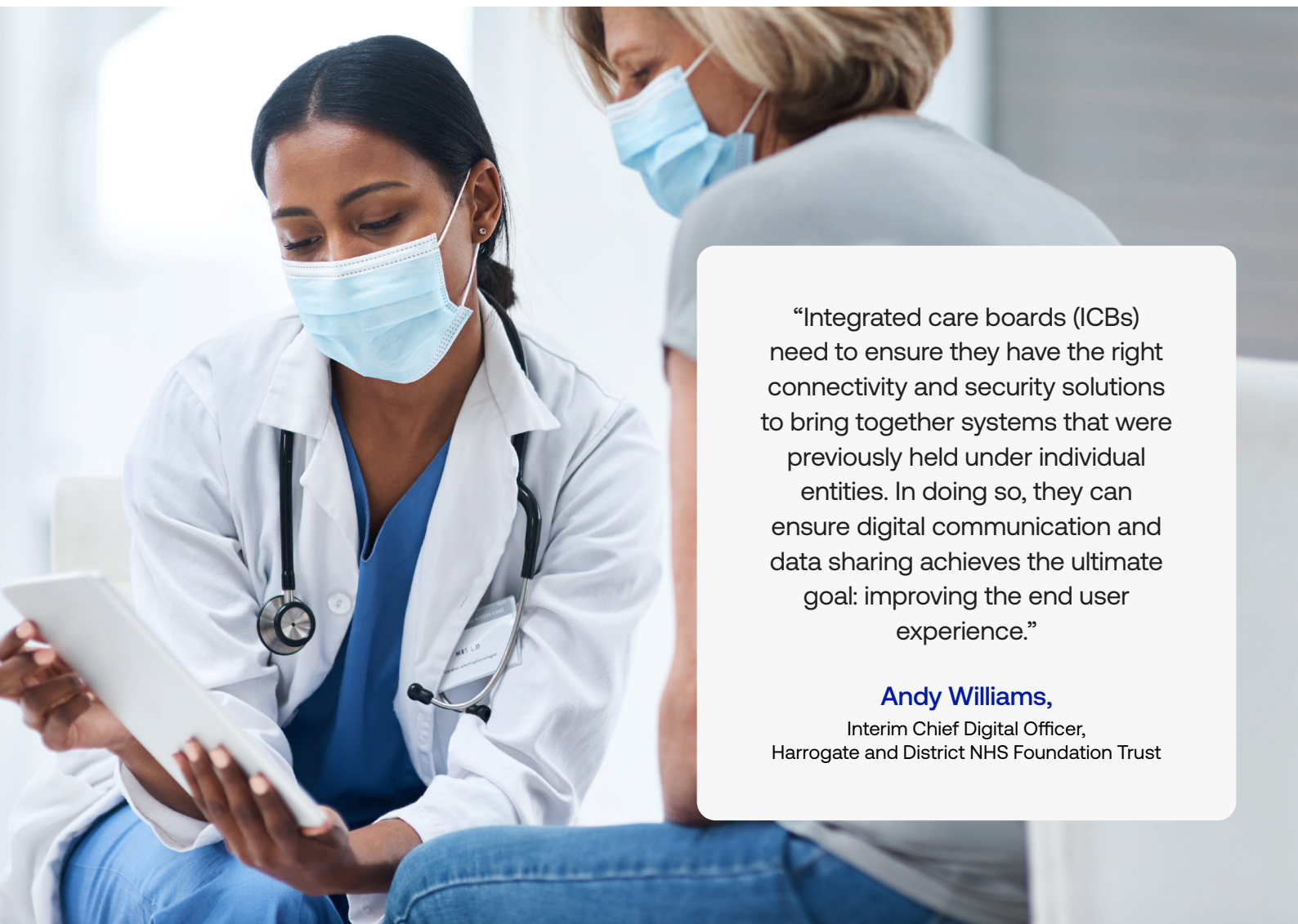
of NHS leaders acknowledge the influence of ICSs on NHS technology adoption.



agree digital technology can cut frontline staff workload and patient waiting times.



believe technology adoption can increase the number of patients seen.



“Integrated care boards (ICBs) need to ensure they have the right connectivity and security solutions to bring together systems that were previously held under individual entities. In doing so, they can ensure digital communication and data sharing achieves the ultimate goal: improving the end user experience.”

Andy Williams,

Interim Chief Digital Officer,
Harrogate and District NHS Foundation Trust

But there are challenges

Tech adoption isn't consistent across ICSs, so a digitally advanced provider may work with a health centre that uses legacy systems. And that can bring data blockages as well as incompatibility.

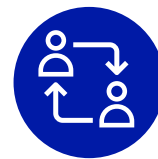
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years until there's efficient information flow across integrated care systems according to NHS leaders

Four steps to effective ICS connectivity



Review your connectivity
to see if it's ready to upscale



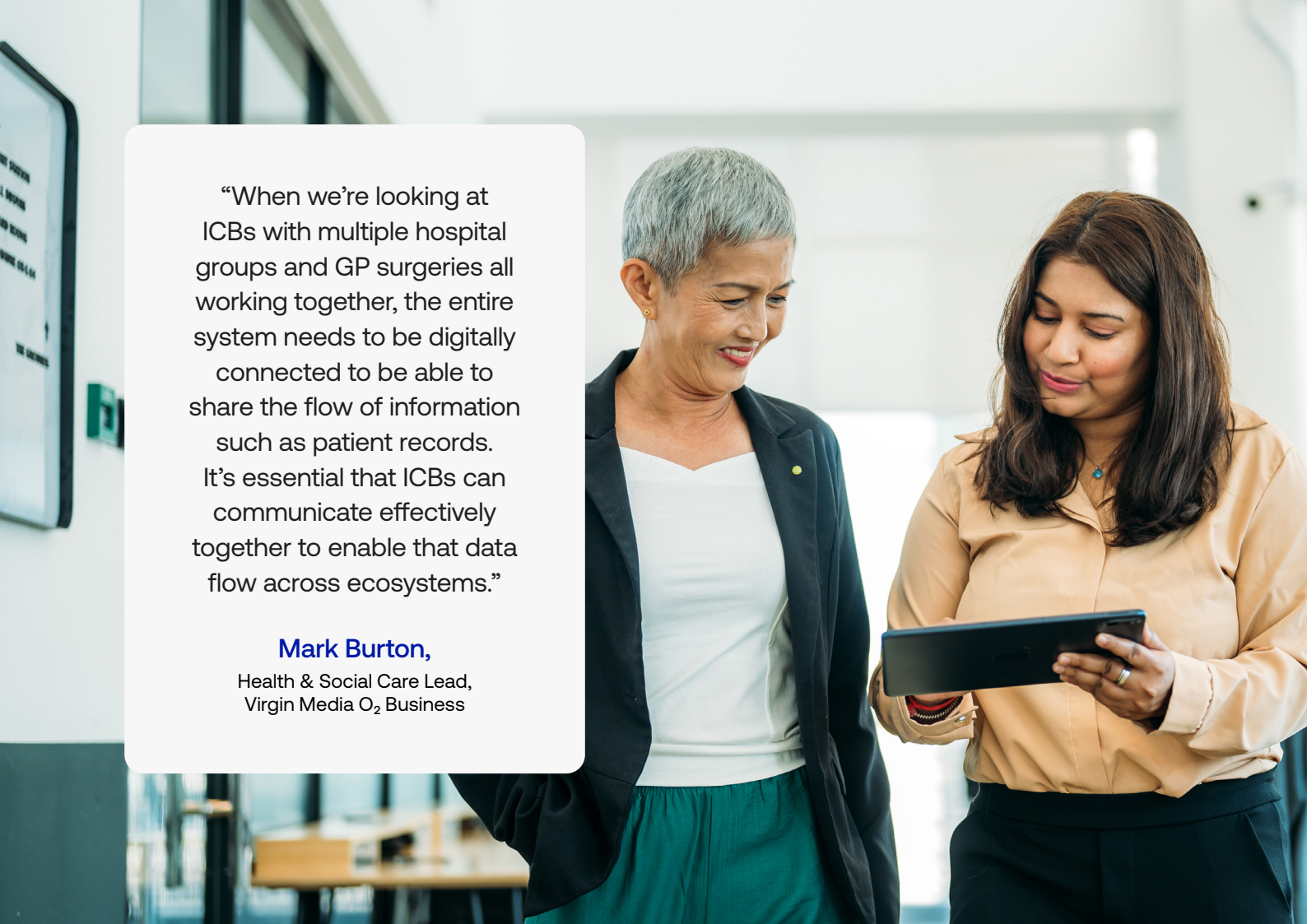
Communicate with your tech partners
to get ideas on boosting efficiency in your trust and maximising existing tech



Work with your connectivity provider
to map out your upgrade path



Share learnings within your ICS
and indeed across other ICSs



“When we’re looking at ICBs with multiple hospital groups and GP surgeries all working together, the entire system needs to be digitally connected to be able to share the flow of information such as patient records. It’s essential that ICBs can communicate effectively together to enable that data flow across ecosystems.”

Mark Burton,

Health & Social Care Lead,
Virgin Media O₂ Business

Get the full picture – read the report

Take a look at our report to get the full picture on digital progress in the NHS and see how it’s helping every ICS deliver better patient outcomes.

You’ll also discover plenty more insights as well as some ideas on boosting connectivity within your organisation.

[Read the report](#)