



## Tech and training frustrations at the fore-front of the **health sector's battle for talent**

We partnered with Censuswide to survey 1,500 public and private sector employees and identify the role of technology in the employee experience read the 'Battle for talent: the public sector view' to find out more. However, here's the key stats from what we found within health organisations:

### Healthcare professionals are frustrated with technology, which is impacting their performance

47%

say that they always or often feel frustrated by the quality of or lack of business technology

45%

say that they feel their performance is negatively influenced by the technology provided by their employer

47%

say that poor quality business technology would make them more likely to resign from their job

### Regular and intensive training on digital applications and other technologies seem to be the key development area



25%

of respondents say that their organisation provides regular and intensive training on digital applications and other technologies



### The skills shortage is also a real issue within organisations, especially in user experience and cybersecurity

56%

say their organisation is experiencing a shortage of skills in relation to digital technology

45%

say that a lack of training opportunities is behind the shortage of digital skills in healthcare organisations

#### This is particularly felt in:

user experience design

32%



cybersecurity

29%



### Respondents are aware of the need for investment to make employees happier at work

54%

would be happier at work if their employer invested in new technology



46%

would be happier if their employers provided more regular and intensive training

### The value of digital adoption is clear. However, organisations wishing to compete in the battle for talent cannot afford to go back to the way things were



57%

say that a planned reversion to older technology would make them more likely to resign from their role



43%

say that their organisation plans to revert to technologies used before the pandemic

### So, what are the top 3 technologies chosen to have had the most positive impact on healthcare organisations' productivity levels over the past two years?

41%



Business laptops and mobile phones/ other devices

38%



Connectivity applications, solutions, infrastructure (e.g. faster broadband, reliable mobile data)

38%



Collaboration tools (e.g. Microsoft Teams, Slack)

Technology is a crucial part of attracting the UK's top talent.

And fast, reliable, and secure connectivity is the foundation of all digital transformation.

With competition for talent hotter than ever, is your connectivity up to the job?

Explore our [interactive guide](#) to learn how you can make your healthcare organisation future fit today.

If you'd like to talk more about your Connectivity needs, call us on **0808 1895881**